



Bib Data Sheet


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SERIAL NUMBER 09/504,330	FILING DATE 02/14/2000 RULE -	CLASS 705	GROUP ART UNIT 2768	ATTORNEY DOCKET NO. 4889:70	
APPLICANTS Paul H. Leamon, McKinney, TX ; ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** ** 04/06/2000					
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance		STATE OR COUNTRY TX	SHEETS DRAWING 5	TOTAL CLAIMS 32	INDEPENDENT CLAIMS 5
Verified and Acknowledged Examiner's Signature _____ Initials _____					
ADDRESS David H. Judson Hughes & Luce LLP 4717 Main Street Suite 2800 <i>15455 Dallas Parkway suite 600</i> Dallas, TX 75201 <i>Addison Tx 75001</i>					
TITLE Method and system for skills-based planning and scheduling in a workforce contact center environment					
FILING FEE RECEIVED 1062	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		